

CASE STUDY

How Veolia Water Technologies boosted profitability with advanced document management

A leading specialist in water treatment implemented AODocs to manage its business-critical documents for engineering and construction projects. It improved quality and boosted process efficiency, safety, and collaboration among ground teams worldwide.

Challenges

Manual handling = human errors

Before the deployment of AODocs, Veolia Water Technologies was using folder structures to manage many of its projects, struggling to manage version control, track approvals, and ensure the right people had access to the correct documents.

No traceability = legal risks

Ensuring contractors work with the right documents was essential. In case of mistake, a lack of traceability can lead to mutual blaming, confusion and even litigation.

Lack of standards = Inefficiency

The absence of a standardized system for managing project documents caused teams to reinvent and re-implement processes repeatedly, wasting time and resources.

Solutions

- With AODocs, Veolia can **set up document control and workflows at project initiation**, including those of the issuer, reviewer, and approver.
- Every document goes through **proper and traceable processes** and is **accessible only to the right internal and external stakeholders, such as contractors**.
- The platform's **stability and smooth updates ensure consistent performance** and **continuous access to new features**.
- AODocs' **openness to user feedback allows its clients to provide valuable inputs to the product roadmap**, ensuring this cloud-native platform continually evolves.
- AODocs' **user-friendly interface requires minimal training** for Veolia Water Technology's teams, facilitating easy document migration and wide adoption by staff.
- AODocs' **mobile application proves very useful** for Veolia's on-site teams, providing real-time access to necessary documents.
- Today, setting up the AODocs DMS for a **new project takes just a few hours**.

Wins and Results



Improved project efficiency as new projects can start faster



Better control of project delivery and quality thanks to robust document control and automatic workflow and validation processes



Boosted collaboration and communication internally and with external partners, contractors and vendors thanks to the use of AODocs as a common platform.



It's a big risk not to have any document control, that companies don't necessarily see directly because a lot of time passes between (when) the document is generated and when the problem happens at the site. It's very important to manage the flow of documentation between the different parties, suppliers, our teams, subcontractors, and also the clients. With AODocs, we have a list of all the documents with all their metadata and properties, so we can see the document's status, where it is and who should review and approve it. We make sure it goes through a workflow and that it is distributed to the right people.

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